

Dr. H.K.M. Hours

Monday	8am - 9 am	1.30pm—2.30pm
Tuesday	8am - 9 am	1.30 pm— 2.30pm
Wednesday	8am—9am	1.30pm— 2.30pm
Friday	8am— 9am	1.30pm—2.30 pm

Languages spoken in the surgery:- English, Hindi, Gujarati and Telgu.

Language line used when available or other interpreting services.

Chronic Disease Annual review (by appointment only)

January—March :-

Asthma
COPD
Spirometry

April—June

Cancer
Dementia
Depression / Mental Health
Epilepsy
Hypothyroidism
Learning Disabilities

July - September

Chronic Kidney Disease
Coronary Heart Disease
Stroke/Tia
Heart Failure
Hypertension
Diabetes
Obesity

October—December

Vaccinations: Flu & Pneumococcal
Catch up Clinics of July to September

Other Services

Cervical screening
New Patient health check



LCCG
ST. JOHNS HOUSE
30 EAST STREET
LEICESTER
LE1 6NB
TEL 0116 2954159

THE SURGERY

DR. K. S. MORJARIA M.B.B.S.,D.F.F.P. (Male)
10 BROADHURST STREET
LEICESTER
LE4 6NF

TEL:- 0116 2662662
Appointment line 0116 2250979
FAX:- 0116 2669109
Surgery Mobile no: 07804924836
Out of Hours tel: 111

WWW.broadhurststreetsurgery.co.uk

THE PRACTICE TEAM
Dr. Kishorchandra S. Morjaria M.B.B.S
Dr. H. K. Morjaria M.B.B.S (female)
Practice Manager Usha Patel
Medical Receptionists
Gita Mistry (PT)
Kamini Bakrania (PT)
Nishma Mistry (FT)
Ila Patel (PT)
Rima Patel (PT)
Attached staff
Midwife
Health Visitor
District Nurses
Mental Health Counsellor

HOW TO REGISTER

At the moment we have open list whereby you fill out an application form, and will be registered as soon as possible but at times there can be unforeseeable delay so please contact the surgery within a week of application and once registered you will be invited for a health check.

HOW TO ORDER A REPEAT PRESCRIPTION

We request that your repeat prescription request should reach us 48 hours before you need your medication by ticking on the right hand side of the tear off slip, either by yourself, your authorised family member or the local pharmacist or by postal paid SAE. Also Online prescription request is available please ask at the reception.

How to book appointments

You simply ring the surgery, on 0116 2250979 as per attached schedule. Also Online booking is available please enquire at the reception.

If you require chaperone please make a request when booking appointment.

To speak with the Doctor

please ring on 0116 2250979 between 12.10 to 1pm. & 6.00pm to 6.30pm

To speak to the receptionist

The lines are open from Monday to Friday between 8am to 6.30 pm except on Thursday the lines are open from 8 am to 12 noon.

OUT OF HOURS / WEEKENDS / BANK HOLIDAYS

(Please use this service as an emergency only)

Please call 111

Surgery Telephone No. 0116 2662662

For Appointments ring 0116 2250979

HOME VISITS

Home visits are intended for the very disabled housebound ill patients. The condition will be assessed over the telephone by the doctor before the visit is arranged.

Please request a visit before 10.00 am

DISABLED ACCESS

We have a reasonable access for disabled, with a portable ramp.

Patient Comments/Complaints

A Patient's Suggestion Box is situated in the Reception area. The practice also has a Patients Complaints Procedure. Please ask at Reception for details.

ZERO TOLERANCE

The surgery operates a zero tolerance policy, if a patient is violent or abusive to the Doctor or his staff or other persons on the practice premises, the offender will be removed immediately from the doctors list and will be reported to the police.

Rights and responsibilities of the patients

- Keep to the time of the appointment.
- Cancel the appointment if you can not attend.
- Order repeat prescription on time.
- We expect you to treat the doctor and the staff with courtesy and respect.
- Please tell us immediately if you change your name, address, telephone number etc.

How your medical records are used to help you:-

- Assisting with the teaching and training of health care professionals (but you can choose whether or not to be involved personally)
- Assisting with health research, (if you need to be personally involved with the research, you will be contacted to see if you are willing to participate. You will not be identified without your agreement).

Keeping your records confidential

your doctor and his staff and everyone else working for the NHS have a legal duty to maintain the highest level of confidentiality about patient information.

In some instances you may be receiving care from other people as well as the NHS we may need to share information about you with them, so that we can all work together for your benefit. Any one who receives confidential information about you from us is also under legal duty of confidence. Unless there are exceptional circumstances, for example, when the health or safety of others is at risk, we will not disclose you information to the third parties without your permission.

SURGERY HOURS

Doctor's Hours

Monday , Tuesday, Wednesday and Friday

8.00am - 12.00pm Appointment slots
12.10 to 1.00pm Emergency & Telephone Consultation & 6.00pm to 6.25pm

Monday, Tuesday, Wednesday and Friday pm

2.30 pm - 6.30 pm
Extended hour 6.30 - 7 pm

Thursday

8.00am— 10 am Minor surgery
10 am - 11 am CHS & Post Natal
11 am - 12 noon emergencies

CLOSED: Thursday 1pm to 6.30pm

Saturday, Sunday & Bank Holidays

Surgery Opening Times

Monday -Friday 8 am to 7 pm

Thursday 8am to 1pm

Thursday afternoon closed

EXTENDED HOURS

Monday 6.30 pm - 7pm

Tuesday 6.30 pm - 7pm

Wednesday 6.30 pm - 7pm

Friday 6.30 pm - 7pm

Other Clinics:-

Mental Health coun-

selling

Every Friday 1.00pm— 3.00pm

Antenatal Clinic

Every Tuesday 9.15am—11am

Health Visitor

Alternate Thursday Childhood Immunisation
9.30—11am.

For Children aged 0-5years child health surveillance
At Surestart in Cossington Street & Woodbridge Road